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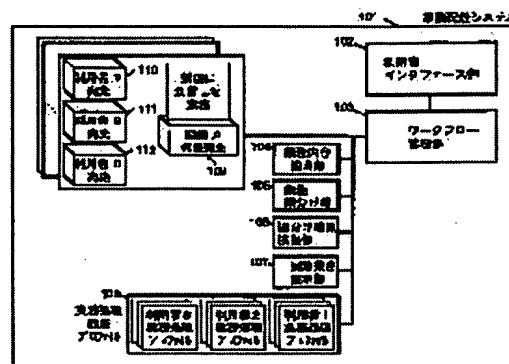
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(54) WORK FLOW CONTROL METHOD USING FILTERING FUNCTION

(57)Abstract:

PROBLEM TO BE SOLVED: To make automatically distributable work to each person in charge even in the case of the work which has been sent to a destination representing an organization without designating a specific person in charge by comparing the work, which arrives at the destination to be a new representative of the organization with work processing profile to determine a proper person in charge.

SOLUTION: When a work addressed to a representative destination 109 of an organization A arrives, a work flow management part 103 calls work distribution part 105. This part 105 inquires of work contents extraction part 104 to extract contents of this work. Next, the work distribution part 105 compares extracted work contents with a work processing history profile 108 of each person in charge (user). The work processing history profile 108 consists of information of the person in charge, history information, and frequency information. If coinciding or similar items are found as the result of comparison between work contents of the arriving work and the work processing history profile 108 of the person in charge, a newly arriving work is added to the destination of the person in charge (user).



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